CO-MADE

AND FRESHLY PREPARED BY

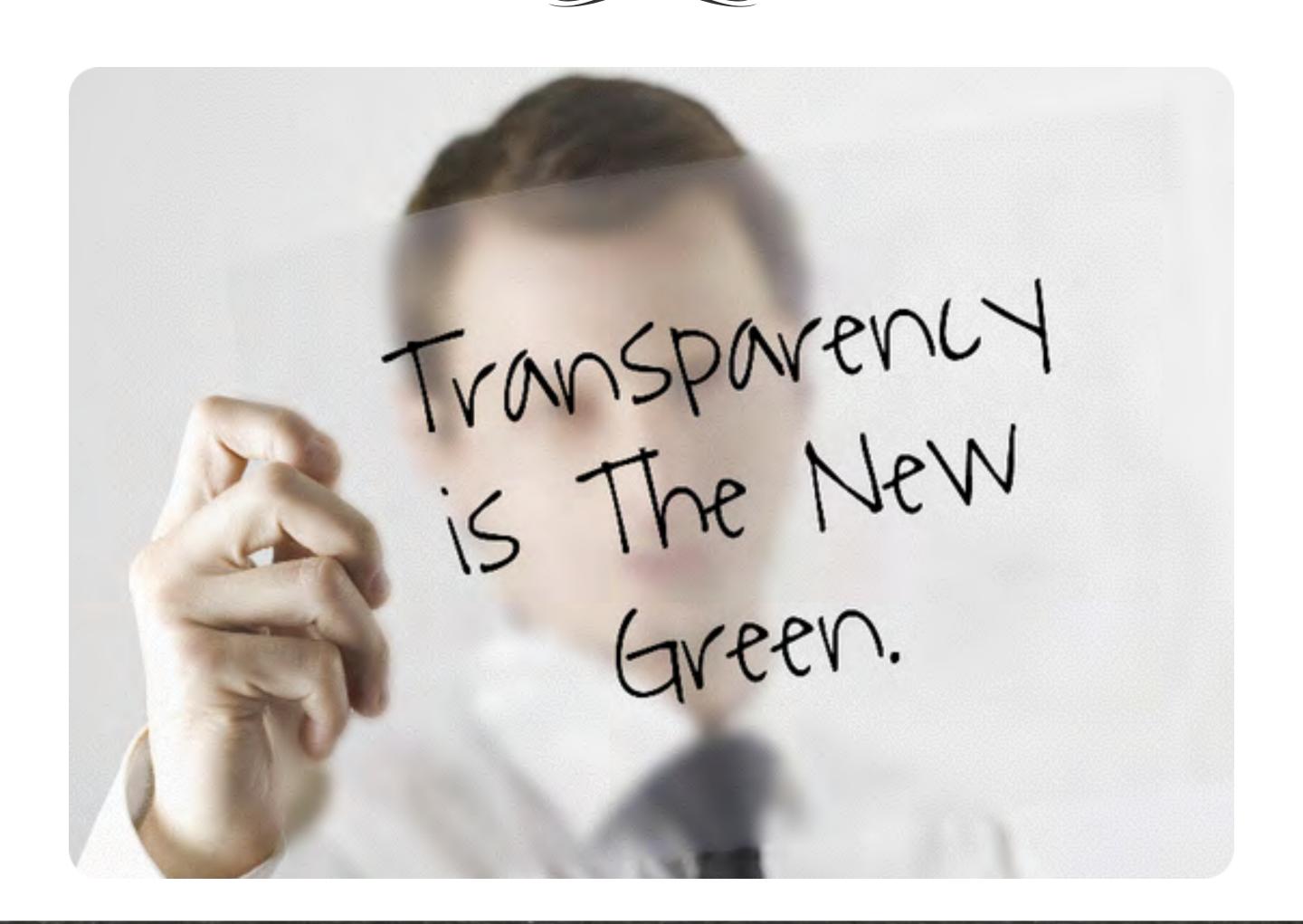


Hannah de Boer, Nola Lawless, Alyssa Navia, Amanda Raus, Thomas Reedman, Catherine Velazquez

THE RISE OF NATURAL

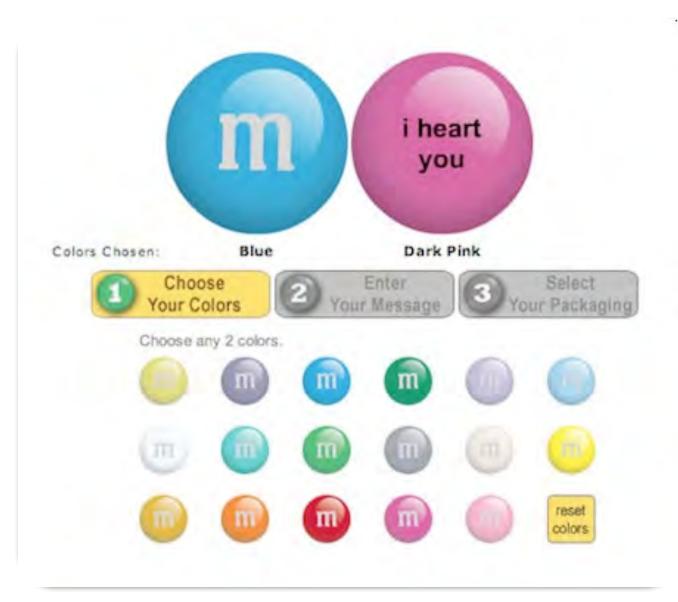


RISE OF TRANSPARENCY



RISE IN CUSTOMIZATION







RISE IN DIY







MEETJENNIFER

Green Goddess +

Customized Curator



SKINCARE PERCEPTION MAP

High Touch Luxury

fresh.















100% Natural











Synthetic



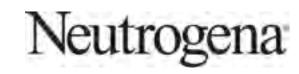
LE COUVEHT DES MIHIMES

UESto - O.O.













Low Touch Mass Market

FRESH





A New Discovery with Every Experience



Natural-Born Pioneers

Pioneered natural ingredients with modern technology to offer an indulgent and effective experience

FRESH BUSINESS PERFORMANCE

NPD Estimated FY 2014: \$90 MM, +41.2% vs LY











Facial Skincare

71%

28%

Lip Care

Sets & Gifting

Fragrance

Haircare & Bodycare

15%

 $8^{0}/_{0}$

 $6^{\circ}/_{0}$

FRESH FAVORITES













Masks

26%

Lip Balm

21%

MARKET OPPORTUNITY



Fastest growing skincare category: US +58% (vs ttl skincare +2%)

ANEW OPPORTUNITY



Green/Natural Space



Standardized

Made to Order

GROCERY PERCEPTION MAP

High Touch Luxury









100% Natural













High Touch Luxury



100% Natural

Generic

Low Touch Mass Market

WHOLE FOODS MARKET



Whole Foods, Whole People, Whole Planet

Our vision reaches beyond food retailing. In fact, our deepest purpose as an organization is helping support the health, well-being, and healing of both people — customers, Team Members, and business organizations in general — and the planet.

BUSINESS OVERVIEW



















\$14.2B









 $+10^{0}/_{0}$

CUSTOMIZATION INSPIRATION







WHOLE BODY



"What you put on your body is as important as what you put in your body."

"The same high standards are applied to our food and personal care products."

INSIGHT

"The Food Industry is less heavily regulated than the Beauty Industry..."

*Amisha Patel, Givaudan



CO-MADE

FRESHLY PREPARED

WE INTRODUCE TO YOU...

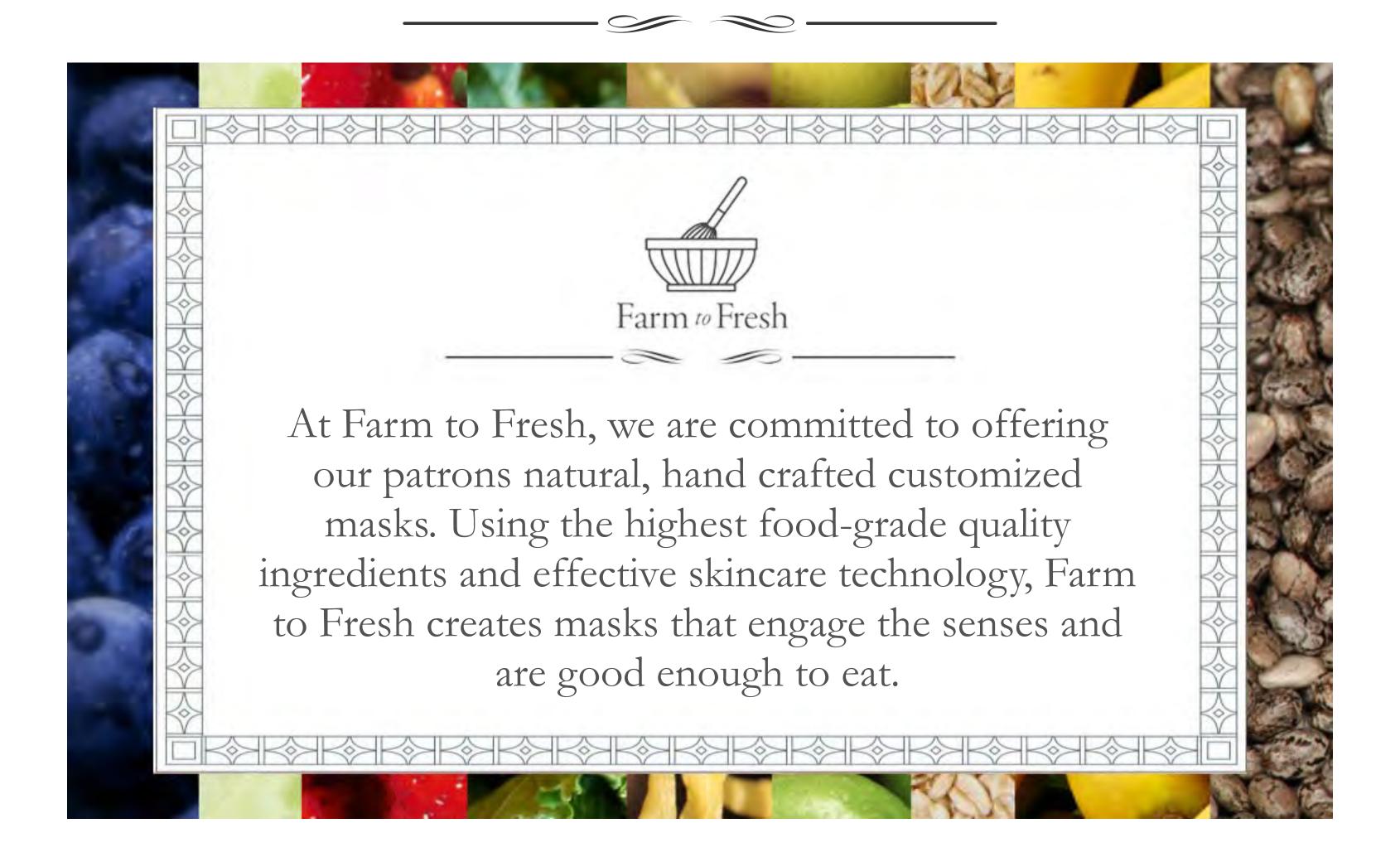


Hand-crafted Customized Masks

FRESHLY MIXED FOR YOU BY:

WHÔLE FOODS & fresh

OUR MISSION







PRODUCT ARCHITECTURE



Fresh Signature Skincare Boosters

fresh

PRODUCT ARCHITECTURE



Decorated Fresh Ceramic Jar



Strawberry & Kale Renewing Mask

Blueberry & Cucumber Dark Spot Correcting Mask

Witch Hazel & Apple Pore Minimizing Mask

Oatmeal & Banana Hydrating Mask

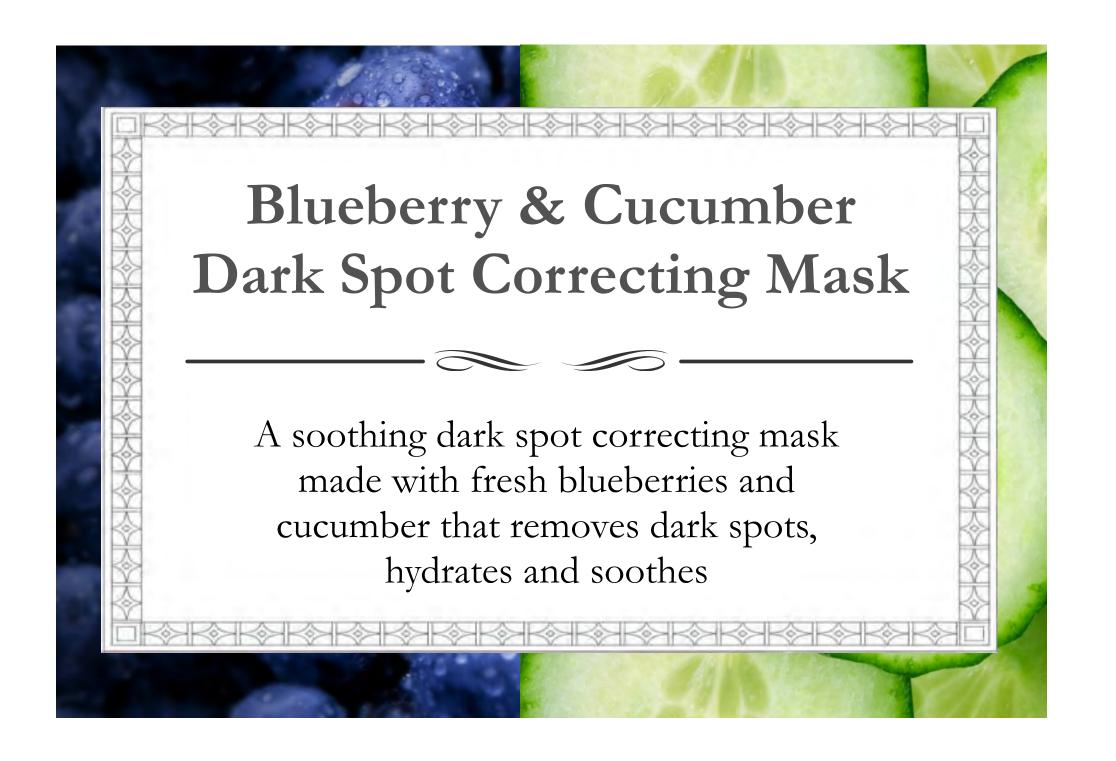
Chia Seed & Green Tea Age Defying Mask

Secondary Ingredient Labels

fresh



















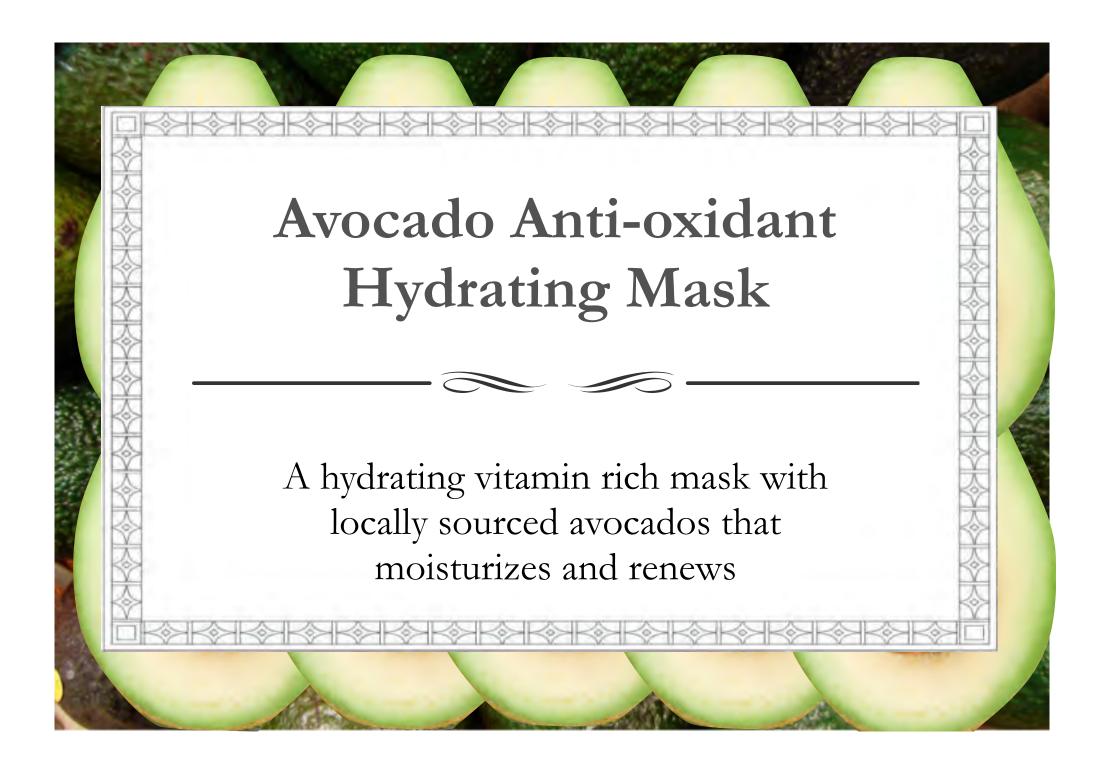


NEW YORK SEASONAL EXCLUSIVE





CALIFORNIA SEASONAL EXCLUSIVE



Farm 10 Fresh

Avocado Anti-oxidant Hydrating Mask

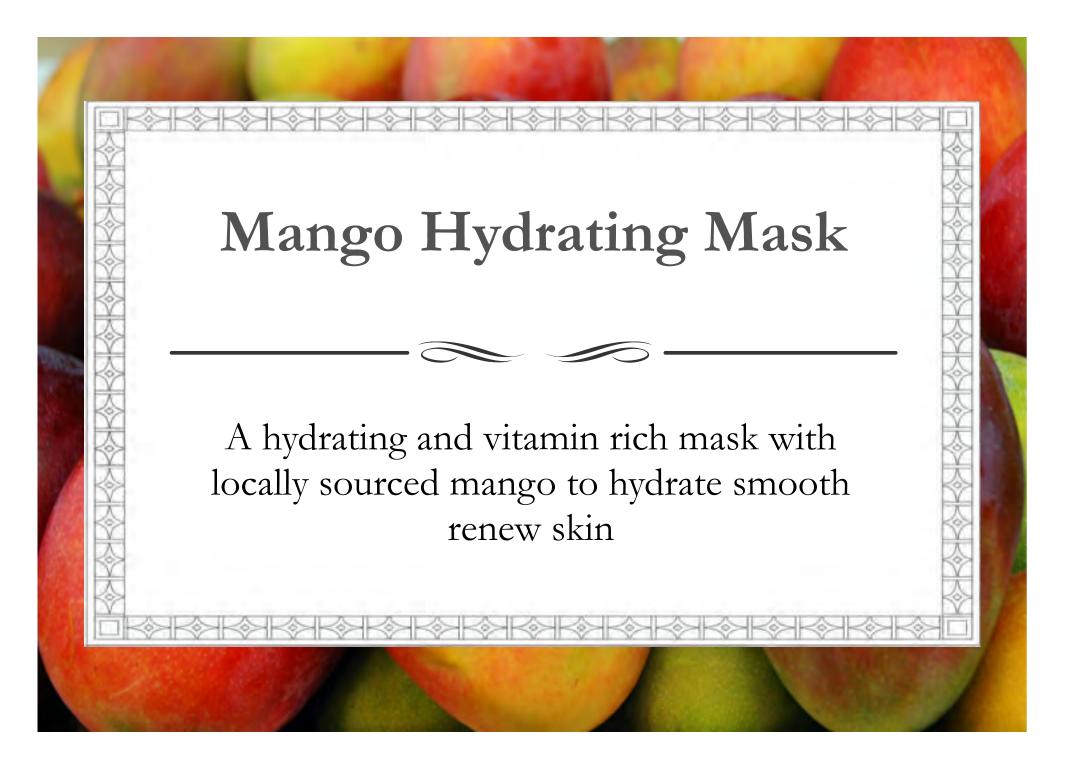
50ml, 1.6oz

TEXAS SEASONAL EXCLUSIVE



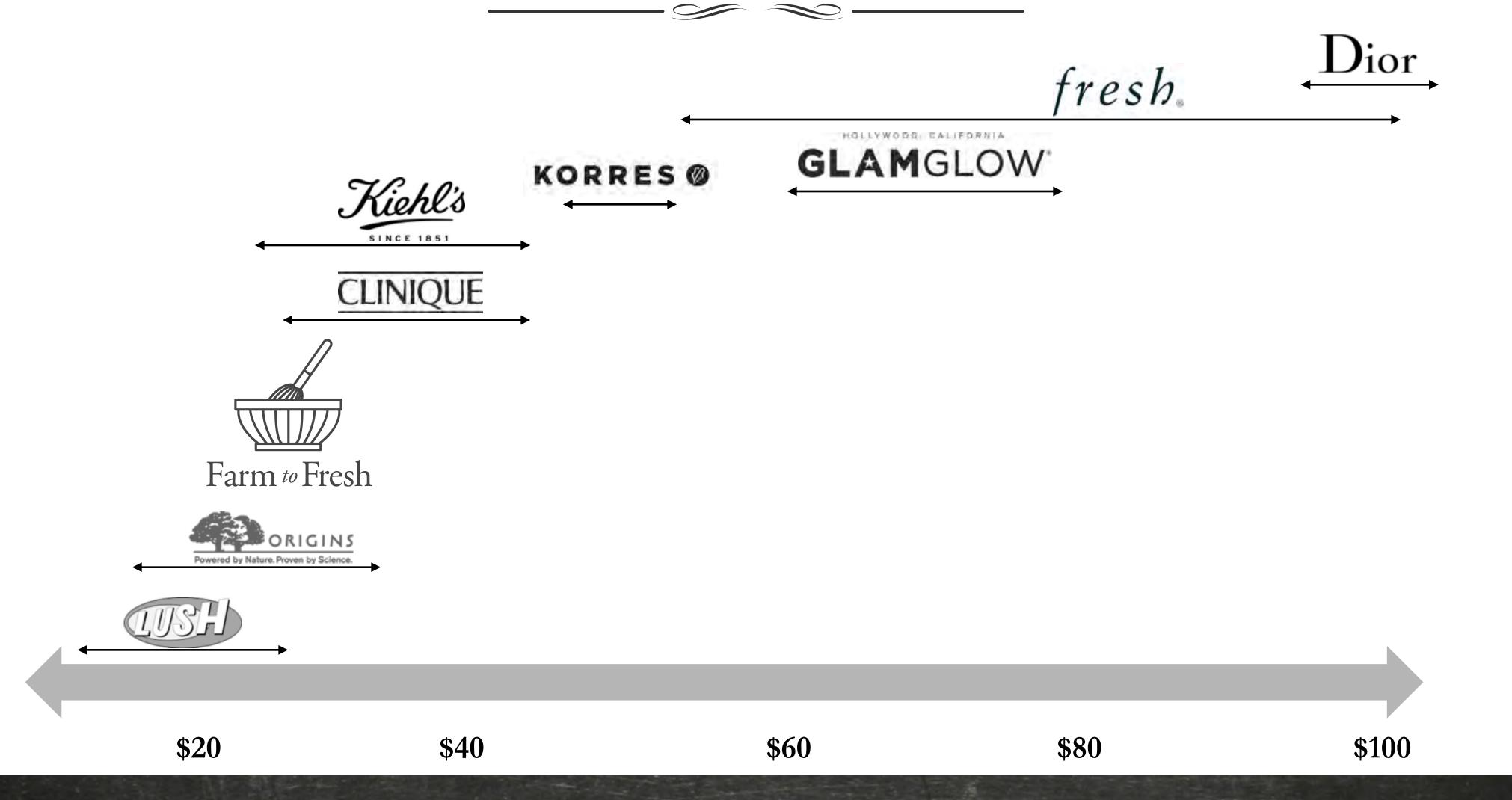


FLORIDA SEASONAL EXCLUSIVE





PRICING RATIONALE



PRICING RATIONALE



\$49.00 100ml

\$0.49/ml



\$0.49/ml



\$1.30/ml

DISTRIBUTION

4 DISTRIBUTION CHANNELS



Lab-in-Shop
Top 10% of Stores



Pop-Up Lab
Regional Eventing



Micro-Lab
In-Store Pick-Up



Surprise-Lab
Test Markets

LAB-IN-SHOP

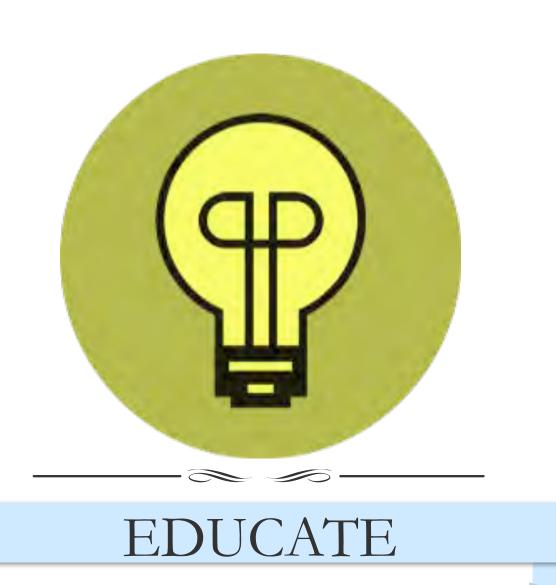


INTEGRATED MARKETING PLAN



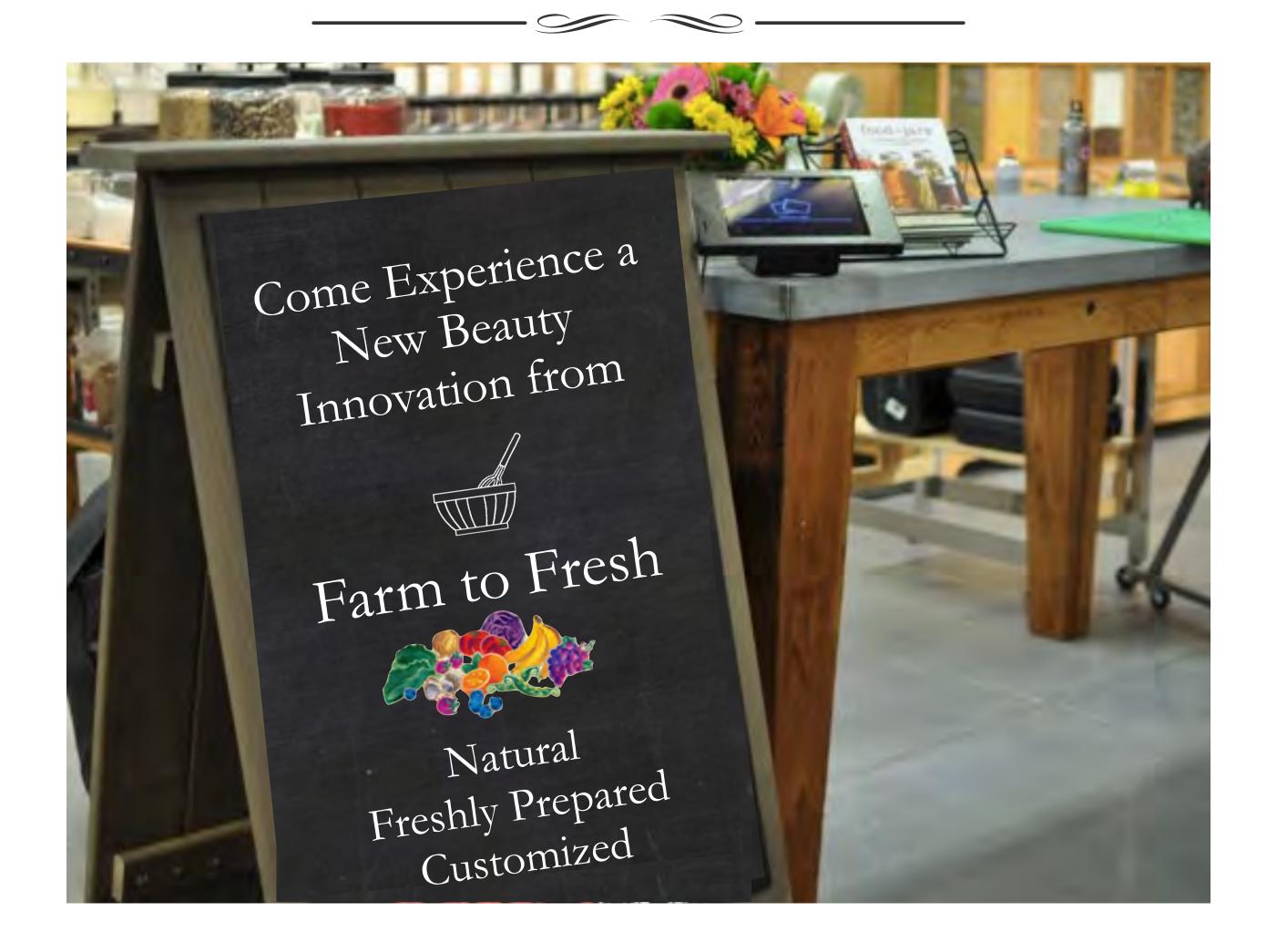
ENCOMPASS CUSTOMER MODEL







EVENTING STRATEGY







TARGETED EMAIL STRATEGY

COME EXPERIENCE THE NEWEST SKIN
CARE INNOVATION FROM



Farm to Fresh

HAND CRAFTED & CUSTOMIZED MASKS FOOD-GRADE, NATURAL INGREDIENTS LOCALLY SOURCED INGREDIENTS GOOD ENOUGH TO EAT

ENJOY A COMPLEMENTARY CONSULATION
AND CUSTOMIZED SAMPLE

FRESHLY MIXED FOR YOU BY

fresh & WHOLE FOODS

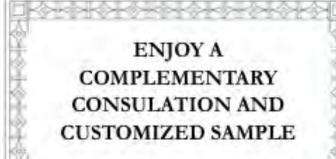


COME EXPERIENCE THE NEWEST SKIN CARE INNOVATION FROM



Farm to Fresh

HAND CRAFTED & CUSTOMIZED MASKS
EFFECTIVE SKIN CARE TECHNOLOGY WITH FRESH BOOSTERS
ENGAGE YOUR SENSES AND TREAT YOUR SKIN



freshly mixed for you by

fresh & whôle foods



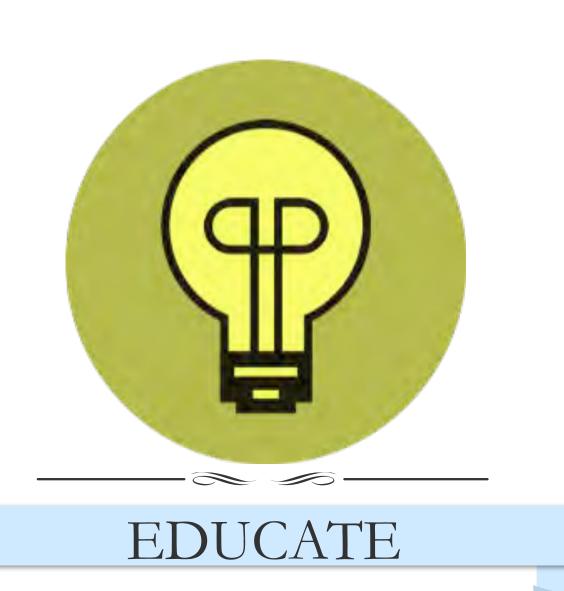
fresh

PR KICK-OFF



ENCOMPASS CUSTOMER MODEL



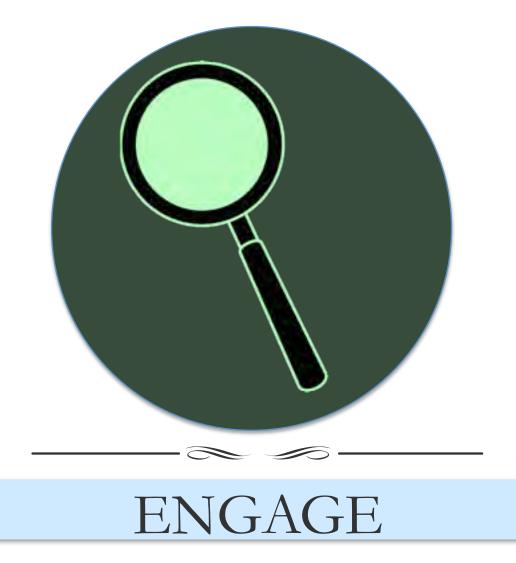


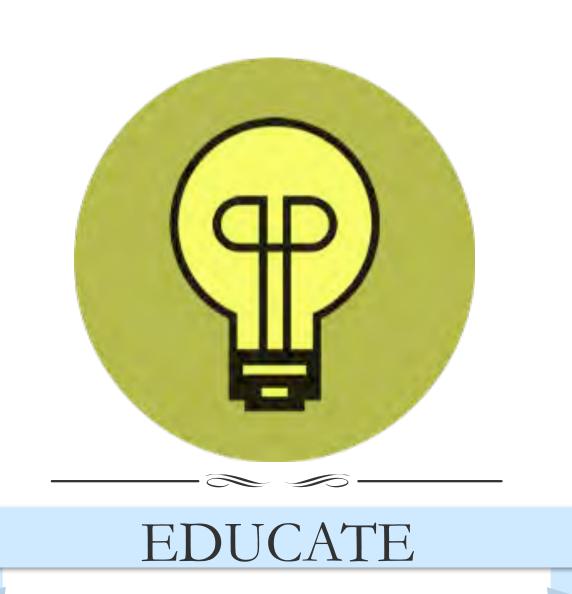


COMPREHENSIVE MICROSITE



ENCOMPASS CUSTOMER MODEL







PERSONAL BEAUTY ARTISAN



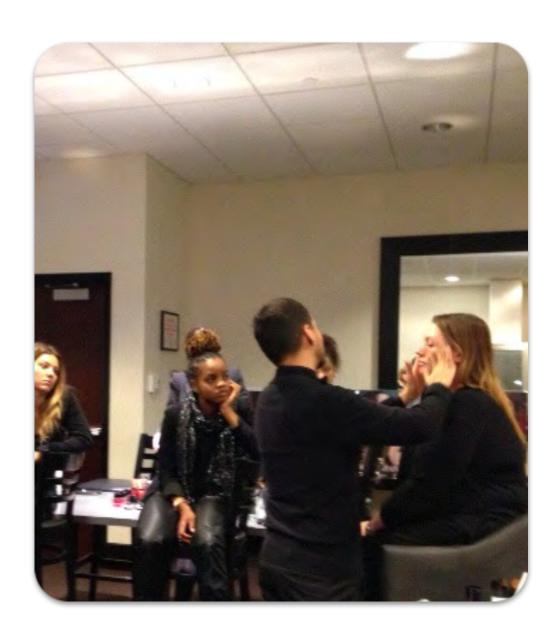
EDUCATION & TRAINING



Product
Mixing School



Ongoing On-counter iPad Training



Basic & Expert Skincare Training

CUSTOMIZED SELLING TOOLS

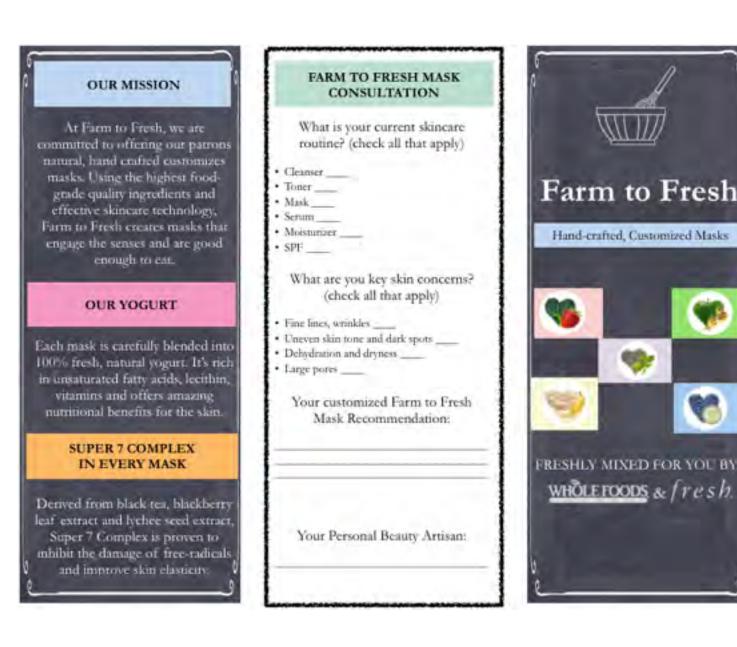
Farm to Fresh relies on the Personal Beauty Artisan to create a high-touch and customized selling experience



iPAD with Branded Content



Product Recipe Guide



Consultation Tool

SAMPLING

Engage the senses with quality you can taste and feel





MERCHANDISING

MERCHANDISING

- Easy to navigate
- Cohesive ingredient storytelling
- Feature highlights of local farmers for season regionals



EARTH MINDED REFILLING



COMMUNITY BENEFITS

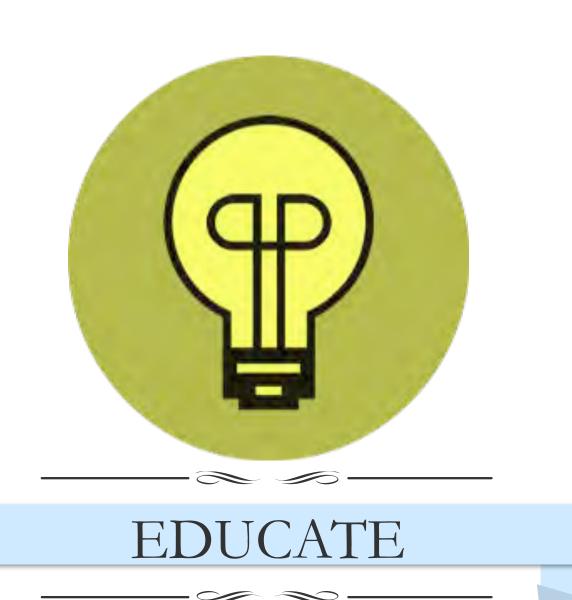






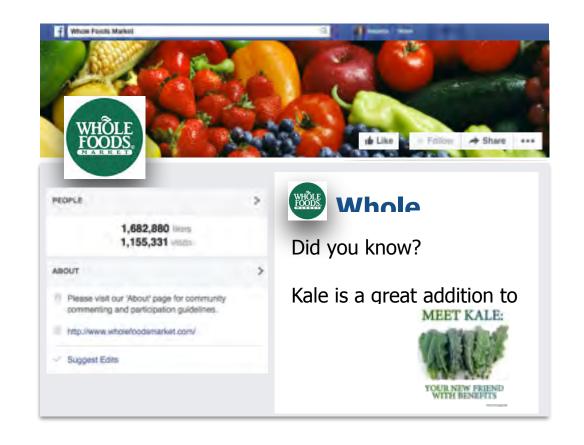
ENCOMPASS CUSTOMER MODEL







SOCIAL BEAUTY REVOLUTION



Leverage Existing Social Capital



Build Customer Advocacy



Clean Beauty Revolution

FEASIBILITY

YEAR 1



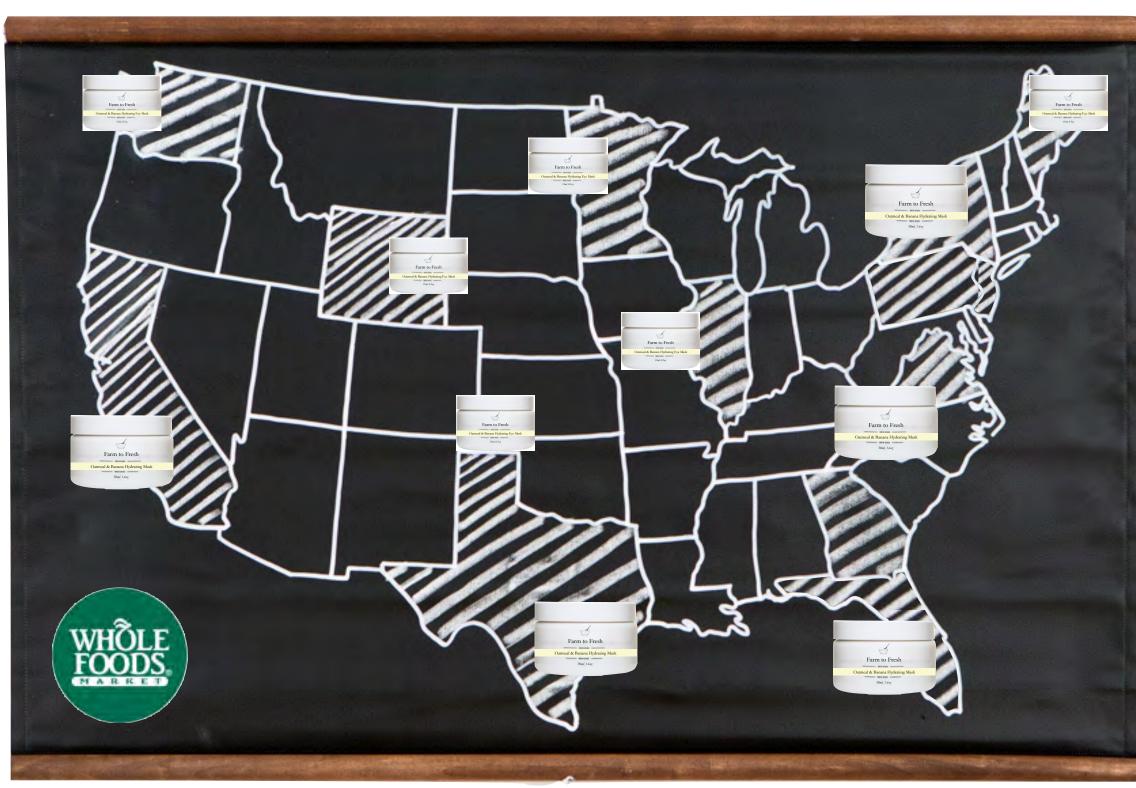




Net Sales: \$4.3M

Operating Income: -\$1.2M

YEAR 2



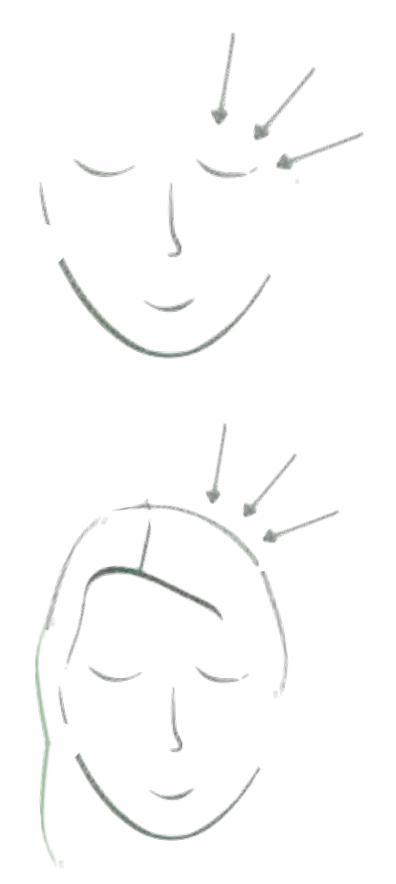


Operating Income: \$937K



YEAR 3





Net Sales: \$15.7M

Operating Income: \$4.7M, 30% Profit Margin



MUTUAL BENEFITS

Enhanced Experience



Validated Transparency



Increased Awareness



Apple. (2014, October). Your wallet. Without the wallet. Retrieved December 1, 2014, from http://www.apple.com/apple-pay/?cid=wwa-us-kwg-features-com

Women to Watch. (2014, January 1). Retrieved November 1, 2014, from http://www.fastcompany.com/section/women-to-watch

Williams, A. (2009, December 16). That Hobby Looks Like A Lot of Work. Retrieved October 25, 2014, from http://www.nytimes.com/2009/12/17/fashion/17etsy.html?pagewanted=all

Whole Foods. (2014, September 9). Whole Foods Market® among first merchants to integrate with Apple Pay - See more at: http://media.wholefoodsmarket.com/news/whole-foods-market-among-first-merchants-to-integrate-with-apple-

pay#sthash.Klx1oV08.dpuf. Retrieved from Whole Foods: http://media.wholefoodsmarket.com/news/whole-foods-market-among-first-merchants-to-integrate-with-apple-pay

Whole Foods. (2013). Annual Report. Retrieved from Company Website http://www.wholefoodsmarket.com/company-info/investor-relations/annual-reports

Wang, J. (2012, November 30). Exclusive Q&A with Shark Tank's Investors. Retrieved October 27, 2014, from http://www.entrepreneur.com/article/224967

Twitter. (2014). Twitter Business Basics. Retrieved from Twitter: https://business.twitter.com/basics/learn-twitter

Starrs, C. (2014, October 12). Red Dress owner to appear on 'Shark Tank' Retrieved October 30, 2014, from http://onlineathens.com/business/2014-10-11/red-dress-owner-appear-shark-tank

Staff, T. (2011, February 28). The Rise of DIY: Top Four Online DIY Marketplaces. Retrieved October 26, 2014, from http://www.fastcompany.com/1732688/rise-diy-top-four-online-diy-marketplaces

Spaulding, E., & Perry, C. (2013, November 5). Having It Their Way: The Big Opportunity in Personalized Products. Retrieved November 21, 2014, from Bain Insights: http://www.forbes.com/sites/baininsights/2013/11/05/having-it-their-way-the-big-opportunity-in-personalized-products/

Sherman, E. (2013, November 18). Mass Customization: Let Your Customers Have It Their Way. Retrieved November 21, 2014, from Innovate: http://www.inc.com/erik-sherman/mass-customization-let-your-customers-have-it-their-way.html

Romanowski, S. (October 2014). Personal Care Consumer. Mintel: Global Market Research & Market Insight. Retrieved November 15th 2014.

Romanowski, S. (December 2013). Natural and Organic Personal Care Consumer. Mintel: Global Market Research & Market Insight. Retrieved November 15th 2014.

Puckett, J. (2014, October 14). Whole Foods Market Rewards: A New Take on Loyalty? Retrieved December 4, 2014, from http://technologyadvice.com/gamification/blog/whole-foods-market-rewards-new-take-loyalty/

Pinterest. (2014). Pinterest for Business. Retrieved from Pinterest: https://business.pinterest.com/en

Pinterest. (2014). Farm to Fresh Board. Retrieved from Pinterest: http://www.pinterest.com/cvelazquez07626/farm-to-fresh/

NPD Beauty Trends. (December, 2013). Women's Face Treatment Category Review for Key Competition [Data File]. Retrieved from IKON L'Oreal database.

Navia, A., & Loftus, J. (2014, November 24). Skincare & Fresh Market Estimate [Personal interview].

Mack, A. (Ed.). (2009). Work in Progress the Rise in DIY. JWT Trendletter, (June), 1-15.

LVMH (2013). Annual Report. Retrieved from Company Website http://www.lvmh.com/investor-relations/documentation/reports.

Lush. (2014). Fresh Face Masks. Retrieved November 21, 2014, from Lush: http://www.lushusa.com/Fresh-Face-Masks/fresh-face-masks,en_US,sc.html

Kiehls. (2014). Recycle and Be Rewarded. Retrieved from Kiehls: http://www.kiehls.com/Recycle-America/recycle-america,default,pg.html

Kennedy, C. (2014, February 21). Top 4 Benefits of Product Sampling. Retrieved December 3, 2014, from http://brandshare.us/blog/read/top-4-benefits-of-product-sampling

Indie. (2014, January 1). Retrieved November 1, 2014, from http://dictionary.reference.com/browse/indie

Horovitz, B. (2014, September 18). Whole Foods to test first rewards program. Retrieved November 21, 2014, from USA Today: http://www.usatoday.com/story/money/business/2014/09/18/whole-foods-rewards-program-grocery-stores-supermarkets-organic-natural-foods/15828413/



Horovitz, B. (2014, September 18). Whole Foods to test first rewards program. Retrieved December 4, 2014, from http://www.usatoday.com/story/money/business/2014/09/18/whole-foods-rewards-program-grocery-stores-supermarkets-organic-natural-foods/15828http://www.usatoday.com/story/money/business/2014/09/18/whole-foods-rewards-program-grocery-stores-supermarkets-organic-natural-foods/15828413/

Henry, S. (Novermber 25, 2014). VP Fresh Product Devlopment. Personal Interview with Nola Lawless, Alyssa Navia and Thomas A. Reedman.

Hein, K. (2014, August 24). In-Store Sampling Boosts Repeat Purchases. Retrieved December 1, 2014, from http://www.adweek.com/news/advertising-branding/store-sampling-boosts-repeat-purchases-106208

Graham, C. (2014, July 23). Study: Why Customers Participate in Loyalty Programs. Retrieved December 4, 2014, from http://technologyadvice.com/gamification/blog/why-customers-participate-loyalty-programs/

Fresh. (2014). Fresh Family Rewards. Retrieved from Fresh: http://www.fresh.com/US/fresh-rewards.html

Fresh, Inc. (2014). Fresh, Inc. Retrieved November 1, 2014, from http://www.fresh.com/US/about

Fresh, Inc. (2014). Fresh, Inc. Family Rewards. Retrieved November 1, 2014, from http://www.fresh.com/US/Fresh-Family-Rewards.html

Facebook. (2014). Facebook for business. Retrieved from Facebook: https://www.facebook.com/business

Euromonitor Passport. (December, 2013). Women's Prestige Global Mask Market [Data File]. Retrieved from Euromonitor L'Oreal License.

Etsy - About. (2014, January 1). Retrieved November 2, 2014, from https://www.etsy.com/about/?ref=ftr

Eliason, E. (2012, May 21). 3 Reasons Why Mass Customization is the Future of Consumer Products. Retrieved November 21, 2014, from HuffingtonPost: http://www.huffingtonpost.com/erik-eliason/mass-customization_b_1313875.html

Davis, K. (2013, March 22). The 'Etsy Economy' and Changing the Way We Shop. Retrieved October 23, 2014, from http://www.entrepreneur.com/article/226180

Datamonitor (2013). Capitalizing On Emerging Trends and Changing Preferences.

Dailey, W. (2014, April 3). Transparency: The New Must- Have Ingredient. Retrieved November 20, 2014, from Huffington Post: http://www.huffingtonpost.com/whitney-dailey/transparency-the-new-must_b_5078076.html

D'Aveni, R. (2013, March 1). 3-D Printing Will Change the World. Retrieved October 29, 2014, from http://hbr.org/2013/03/3-d-printing-will-change-the-world/

Crook, J. (2014, May 5). Mink Is A 3D Printer For Makeup | TechCrunch. Retrieved October 31, 2014, from http://techcrunch.com/2014/05/05/mink-is-a-3d-printer-for-makeup/

Constine, J. (2014, July 14). Facebook Tests Buy Button To Let You Purchase Stuff Without Leaving Facebook. Retrieved October 29, 2014, from http://techcrunch.com/2014/07/17/facebook-buy-button/

Bowles, N. (2014, October 27). Michelle Phan: From YouTube Star to \$84 Million Startup Founder. Retrieved October 31, 2014, from http://recode.net/2014/10/27/michelle-phan-youtube-star-to-startup-founder/

Beaute Research. (December, 2013). Women's Prestige Mask Market [Data File]. Retrieved from IKON L'Oreal database.

BBMG. (2013, October 3). Consumers Rank Ingredient Transparency Among Most Important Issues For Brands. Retrieved November 21, 2014, from BBMG: http://bbmg.com/news/consumers-rank-ingredient-transparency-among-important-issues-brands/Bahadur, N. (2014, May 6). Sophia Amoruso, NastyGal Founder, Shares Her Journey From Dumpster-Diving Teen To CEO. Retrieved October 29, 2014, from http://www.huffingtonpost.com/2014/05/06/sophia-amoruso-nastygal-girlboss_n_5243128.html Apple. (2014). Apple Pay. Retrieved from Apple: https://www.apple.com/apple-pay/

About Shark Tank TV Show Series - ABC.com. (2014, January 1). Retrieved October 29, 2014, from http://abc.go.com/shows/shark-tank/about-the-show

A.T. Kearney. (2012). Beauty Only as Deep as the Customer Experience - Executive Agenda Detail - A.T. Kearney. Retrieved December 1, 2014, from http://www.atkearney.com/executive-agenda/full-article/-/asset_publisher/0HoTu01PO8ov/content/beauty-only-as-deep-as-the-customer-experience/10192?_101_INSTANCE_0HoTu01PO8ov_redirect=%2Fexecutive-agenda

[De Boer, Lawless, Navia, Raus, Reedman & Velazquez], [Consumer Insights Survey], https://www.surveymonkey.com/s/V2RR8QY (last visited [December 2, 2014])

"Whole Foods." Hoovers. Hoovers. Web.

"Whole Foods Market." Values Matter. Whole Foods. Web. 1 Dec. 2014. http://www.wholefoodsmarket.com/values-matter.

THANKYOU



Hannah de Boer, Nola Lawless, Alyssa Navia, Amanda Raus, Thomas Reedman, Catherine Velazquez